

### **TOWN OF EAST HAVEN PERMIT PARKING PROGRAM**

The following streets in the beach area are designated as PERMIT PARKING ONLY zones from May 15 to October 15 between the hours of 7:00 a.m. and 9:00 p.m. per Town Ordinance 11-17:

- Atwater Street
- Bradford Avenue
- Cambridge Court
- Catherine Street
- Center Avenue
- Coe Avenue (south of the intersection of Soundview Avenue to Cosey Beach Avenue)
- Cold Spring Street
- Cosey Beach Avenue
- Cosey Beach Road (from Coe Avenue to Catherine Street)
- Dewey Avenue
- First Avenue
- George Street (south of Soundview Avenue)
- Henry Street (south of Soundview Avenue)
- Hobson Street
- Jamaica Court
- Palmetto Trail
- Phillip Street
- Seaview Avenue
- Second Avenue
- Stevens Street (south of Soundview Avenue)
- Wilkenda Avenue

## What is the Permit Parking Program?

The parking program establishes designated streets/zones in East Haven which require a vehicle to have a valid parking permit in order to park in those areas. Parking permits are only required from May 15 to October 15 between the hours of 7:00 a.m. and 9:00 p.m.

# What is the purpose of the Permit Parking Program?

The purpose of the permit parking program is to improve the quality of life for the East Haven Town Beach community and visitors by providing a user-friendly and environmentally-conscious solution. It is our goal to reduce parking congestion, traffic hazards, and illegal activities in and around the beach area. This program also provides those visiting East Haven a designated area to park for a fee.



## Who is eligible for the parking permits?

Anyone who owns residential real property in East Haven will be qualified to receive an electronic parking permit. This parking permit can be applied to a vehicle by creating an account and registering their vehicle in the UPsafety® portal. Residents in the permit parking zone will also be given two (2) guest passes that must be either displayed on a rearview mirror or electronically registered in the UPsafety® portal. Additional guest passes can be obtained as needed. Please note that guest parking permits are temporary and time-limited.

## How does this Permit Parking Program work?

Once an account is created and a vehicle is registered in the UPsafety<sup>®</sup> portal, you will be ready to apply for a parking permit.

Residents **must follow** these steps in order to obtain a parking permit:

- 1. Eligible residents should access <a href="https://www.tocite.net/easthaven/portal">https://www.tocite.net/easthaven/portal</a> to apply for a parking permit online.
  - Residents without internet access can visit the East Haven Town Hall or the East Haven Police Department to obtain a parking permit inperson, Monday through Friday, 8:30 a.m. to 3:30 p.m. (excluding holidays)
- 2. Click 'View Permits'
- 3. Find the type of parking permit type you are eligible for and click 'Register'
- 4. If you do not already have an account, click 'Create Account'
- 5. Once your account is created, complete the parking permit registration. An acceptable form of proof of residency is **REQUIRED**.

- 6. You will receive an e-mail that your parking permit application was received
- 7. All parking permit applications will be reviewed within 72 hours
- 8. If accepted, you will receive an e-mail notification

# I previously registered for a parking permit within the last 3 years, is my permit still valid?

No. All permits have expired at the end of the 2023 beach season. All permits are valid for 2 years. Therefore, you need to reapply for a new permit which will be valid for the 2024 and 2025 beach season.

# What forms of proof are acceptable to obtain a parking permit?

- 1. Valid driver's license
- 2. Vehicle registration
- 3. Tax or Utility bill
- 4. Property deed
- 5. Mortgage bill
- 6. Rental or lease agreement

# I live in the beach district. What do I do if I have friends or family coming to visit me?

Through the UPsafety® portal, you can apply for electronic visitor permits for your friends and family or you can give them a visitor pass to hang on their rearview mirror.

## I live in the beach district and I'm planning to have a large gathering that requires a large number of passes, what should I do?

You should contact the Mayors office at (203) 468-3204 and ask for assistnace. Please allow a five (5) business day notice to allow for time of processing.

# What will happen if a vehicle does not have a parking permit?

Officers patrolling the PERMIT PARKING ONLY zones will be equipped with handheld smart devices that will scan license plates. If a vehicle is parked in a PERMIT PARKING ONLY zone and does not have a valid parking permit, enforcement action may be taken and the vehicle may be towed at the officer's discretion and at the owner's expense.

# How does this program affect those not residing in the affected area?

Residents not residing on one of the designated streets must still obtain a parking permit in order to park on those designated streets.

## What types of parking permits are available?

The parking permit types that are available for residents **within** the designated permit area are:

- Residential E-Permit 2024 (Beach District)
- Residential Guest E-Permit 2024 (Temporary/Timelimited)
- Residential Guest Hanging Pass
   Those without internet access may obtain passes inperson at Town Hall or the East Haven Police
   Department, Monday through Friday, 8:30 a.m. to
   3:30 p.m. (excluding holidays)
- Two (2) rearview mirror hanging passes received in the mail

The parking permit types that are available for residents **not** in the designated area are:

• Residential E-Permit 2024 Detailed descriptions for each parking permit type are listed on the Upsafety® website when you create an account and register.

# If I live in East Haven and want to park in one of the two main parking lots, do I need a parking permit?

We always encourage residents to register for a parking permit. However, if you do not have a permit you will need to provide proof of residency (i.e., valid driver's license, vehicle registration, tax or utility bill, property deed, mortgage bill, rental or lease agreement that provides proof of being an East Haven tax payer) to the parking lot attendant.

## In the past, I had a beach sticker. Is this still valid?

No. Beach stickers have not been issued for several years and are no longer valid or considered proof of residency.

# I'm still confused about how this program works and have a question. What should I do?

#### Don't worry! WE ARE HERE FOR YOU!

To ask questions, voice any concerns or for more information about the program, please contact us:

East Haven Town Hall - Mayor's Office 250 Main Street East Haven, CT 06512 Tel (203) 468-3204

**East Haven Police Department** 471 North High Street East Haven, CT 06512 Tel (203) 468-3820

